



City of Carter Lake
Stormwater Complaint Form

One way to get involved in protecting our lake is through complaint reporting. It is very important that no one be allowed to dump waste of any kind onto the street surfaces, drainage pipes, and ditches, or into storm drains – they are only for rainwater. Residents are urged to keep apprised of what is going on in the community surrounding them. If you see **excessive erosion and sedimentation escaping an active construction site**, or if you witness an **illicit discharge entering the storm drains**, please report it immediately by calling 712-347-6320 or by completing the form below and faxing it to 712-347-5454 or mailing it to: City of Carter Lake – 950 Locust Street – Carter Lake, IA 51510

Fill in the appropriate information and a City of Carter Lake employee will investigate all reports received and take any and all appropriate enforcement actions necessary to rectify the discharge.

Erosion and Sedimentation Complaints: Pertains to observed excessive erosion and sedimentation from active construction sites.

Illicit Discharge Complaints: Pertains to observed illegal dumping into the stormwater drain system and/or lake. Anything entering the stormwater drain that is not stormwater is considered an illicit discharge.

To report an Emergency, call 9-1-1. Do not use this form to report an emergency.

Name: _____

Address: _____

Daytime Phone: _____ Cell phone: _____

E-mail address: _____ Date of Occurrence: _____

Location: _____

Description of problem: _____

Please indicate what type of complaint you are reporting by checking one of the following:

_____ **Illicit Discharge to the Stormwater Drain System**

_____ **Construction Erosion and Sedimentation**