

City of Carter Lake  
City Hall – 950 Locust St.  
Work Session City Council Meeting  
Proceedings: Tuesday, May 6, 2014 – 4:30 PM

Mayor Gerald Waltrip called the work session to order at 4:30 PM.

Roll Call: Present – Council members Barb Melonis, Ron Cumberledge, Barb Hawkins,  
and Ed Aldmeyer  
Absent – Council member Dave Huey  
Also present –City Clerk Doreen Mowery

1. Tim Snyder and Chad Meyers from PeopleService were present to discuss the fees they charge for shut-offs, etc. and the timing of the notices and fees. Tim provided the council with a list of their billing procedures and the approximate dates that the services are provided each month. They have three types of reading devices installed in Carter Lake. There currently is no procedure implemented to read and match the inside and outside meter readings at a home. Lori Culjat was present and expressed concern that the meters are not actually being read. The Mayor stated that he thinks the City should be doing the water reading and billing in house. There was additional discussion about the current rates that are being charged for water and sewer. It has been suggested that the City consider billing for sewer based on the amount of units of water used. There were questions regarding the fees that MUD and PeopleServices charge. The fees are set by council ordinance. PeopleService bills for the services and then turns the money over to the City of Carter Lake. The Mayor stated that MUD has four meters that are read each month to determine the amount of water Carter Lake purchases from them. Each meter has a minimum bill of \$500 per month. PeopleService offered to prepare a rate study for water and sewer fees for the City of Carter Lake at no charge. They will begin the study in the near future.

This special city council work session was adjourned at 5:40 PM.

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Doreen Mowery, City Clerk

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Gerald Waltrip, Mayor