

## Permits & Pets

### Projects Requiring Permits

- ◆ New structures, additions, renovations, pools and fences
- ◆ Submit Application to Building Inspector
- ◆ Applications available at City Hall or online at [www.cityofcarterlake.com](http://www.cityofcarterlake.com)

### Sidewalk & Driveway Permits

- ◆ Required to replace existing or install new sidewalk & driveway.
- ◆ Site will be reviewed by Building Inspector to insure the project meets code requirements.

### Electrical, Mechanical & Plumbing

- ◆ All contractors must complete an Application and have necessary Permits issued by the Building Inspector before starting any work.

### Pets

- ◆ All registration due in January
- ◆ Late Fee of \$5 is assessed after March 1st.
- ◆ Dogs and cats are required to be on a leash or under control at all times
- ◆ When walking pets owners are responsible for the proper disposal of waste.
- ◆ Allowing any animal to bark, whine, or howl for a prolonged period of time is prohibited and a ticket could be issued.
- ◆ If your pet bites a person or another pet in an unprovoked attack, the pet is subject to quarantine, could be deemed vicious, requiring the pet license be revoked and the animal to be removed from city limits.
- ◆ For Lost or Found Animals contact Animal Control at 402-658-1722 or 712-347-5920

## Parks & Recreation

### Park Shelter Rental 347-6320

- ◆ Mabrey Park (Cook Shack, Shelter #1 & #2)
- ◆ Wavcrest Park (Shelter)
- ◆ Neptune Park (Shelter)
- ◆ Cost: \$15 for Shelter & \$10 for Cook Shack
- ◆ Reservations not available for Holidays

### Senior Center 347-6102

- ◆ Activities: Movies, Bowling, Croquet, Bocce Ball
- ◆ Bus Service available Monday–Friday for appointments and rides to the Center
- ◆ Meal are provided in the Center and In Home Monday - Friday. Call for delivery reservations

### Edward F. Owen Memorial Library

- ◆ Address: 1120 Willow Dr. Phone: 347-5492
- ◆ [www.carterlakelibrary.com](http://www.carterlakelibrary.com)

Hours: Mon., Wed. & Friday 10 am - 6 pm  
Tuesday & Thursday 12 pm - 6 pm  
Saturday 10 am - 2 pm

### Parks and Recreation Department

- ◆ Organized Leagues for Soccer, Baseball, Coach Pitch, Tee-Ball, Softball Blastball Registration forms available at City Hall and online
- ◆ Summer Hydrant Parties in July-August at the Library

### Curfew for minors under 18

It is unlawful for any minor to be or remain upon any of the alleys, streets or public places or to be in places of business and amusement in the City between the hours of 11:00 p.m. and 5:00 a.m. of the following day.

## Good Neighbor Guide



### City of Carter Lake

#### CITY HALL (712) 347-6320

- ◆ Hours: Mon. - Fri. 8am - 5pm
- ◆ Website: [www.cityofcarterlake.com](http://www.cityofcarterlake.com)
- ◆ City Council meets at 6:00 p.m. the first and third Monday monthly
- ◆ E-Newsletters available online at [www.carterlakenews.com](http://www.carterlakenews.com) or paper copy available at the Library or City Hall.

#### POLICE DEPT. (911)

- ◆ Non-Emergency (712) 347-5920 OR (712) 328-5737 after 5 pm
- ◆ Website: [clpd.cityofcarterlake.com](http://clpd.cityofcarterlake.com)

#### FIRE DEPT. (911)

- ◆ Non-Emergency (712) 347-5900
- ◆ [clfire@carterlake-ia.gov](mailto:clfire@carterlake-ia.gov)

#### PUBLIC WORKS DEPT. (712) 847-0570

- ◆ Emergency after 5 pm (712) 328-5737

#### Shoreline Golf Club 347-5173

- ◆ Online: [www.golfshoreline.com](http://www.golfshoreline.com)

# Property Maintenance

## Lawn Care

- ◆ To ensure quality air, the burning of garbage, leaves, and yard waste is prohibited.
- ◆ Mowing grass into the street is prohibited, grass gets into the storm sewer and causes expensive sewer backups.
- ◆ Yard waste (Grass clippings, garden, brush and trees) shall be disposed with garbage pickup.
- ◆ Yards that contain noxious weeds or provide habitat for snakes, rodents or vermin must be mowed or sprayed.
- ◆ If you have concerns about weeds and tall grass in your area which may be considered a nuisance contact Building Inspector 847-0535.

## Trees

- ◆ Property owner is responsible for all trees, shrubs and weeds being properly trimmed away from sidewalks and fences to allow pedestrians to safely use sidewalks.
- ◆ The City is responsible for removing damaged or hazardous trees or shrubs within the City right-of-way. This may include items that obstruct the view of traffic.
- ◆ Trees located on private property are the responsibility of the property owner.
- ◆ If you have concerns about trees contact City Maintenance (712) 847-0570

## Fire Works

If it leaves the ground or explodes, it's illegal. That means no firecrackers, torpedoes, skyrockets, roman candles or any other explosives "prepared to produce a visible or audible effect.

Also, keep in mind that although you can possess fireworks in Iowa, it is unlawful to sell or shoot them off. Sparklers, snakes or caps used in cap pistols are legal.

## Sidewalks

- ◆ To keep pedestrians and bicyclists safe, SNOW and ICE must be removed from sidewalks within 24 hours of the cessation of the accumulation. Failure to clear will result in city clearing snow and billing at \$1/foot and \$25 administration fee to property owner.
- ◆ Property owners are responsible for the sidewalks and area from the curb to the property line. Sidewalks that become unsafe are the responsibility of the property owner to repair or replace.
- ◆ To Report a sidewalk that is damaged or has not had the snow removed, contact Building Inspector 347-6320.

## General Care

- ◆ Vehicles classified as junk vehicles may not be stored within the city limits for more than 48 hours unless the vehicle is stored in a garage.
- ◆ The outdoor storage or placement of household appliances, and furnishings unless designed for the outdoors is prohibited and considered a public nuisance.

## Snow Parking Emergency

- ◆ It shall be conclusively presumed that any snowfall of 4 inches or more, creates a snow emergency.
- ◆ When an unauthorized vehicle is found on a public street during a snow emergency the police officer will issue a \$35 and towing charge has authority to have the vehicle towed at the owners expense.
- ◆ On street parking may resume when the street or alley has been cleared of the snow.

## Recreational Fire Pit

Are allowed for the purpose of open fires for cooking, heating, recreation and ceremonies, provided they comply with the State Dept of Natural Resources laws. Rubber tires shall not be burned in a recreational fire.

# Utilities

## Water Service

- ◆ Peoples Service (402) 932-8143.
- ◆ \$150 Deposit required for new service to be established.
- ◆ Payments may be dropped off in the drop slot located at City Hall.

## Garbage Pickup

- ◆ Garbage Contractor is Red River Waste
- ◆ Garbage collection scheduled:
  - Wednesday if you reside West of 13th St.
  - Thursday if you reside East of 13th St.
- ◆ 96 Gallon Carts, roll-offs and dumpsters are available to rent by calling (712) 527-5910

## Recycling Pickup

- ◆ Curbside pickup on Mondays, call Red River Waste (712) 527-5910 to request recycle tub.

## Electric & Gas Service

- ◆ Black Hills Energy (888) 890-5554
- ◆ OPPD (402) 536-4131

## Cable, Internet & Phone Services

- ◆ Cox Cable (402) 205-5600
- ◆ CenturyLink (866) 963-6665

## Iowa One Call

- ◆ Contact Iowa One Call 48 hours before digging to have the utilities located.

